ORIGINAL



ARIZONA CORPORATION COMMISSI UTILITY COMPEANT FORM

Investigator:

Phon 2011 SEP - 1 P 2: 03

Fax:

Priority: Respond Within Five Days AZ CORP COMMISSION DOCKET CONTROL

Opinion

No. 2011

- 98586

Date: 9/1/2011

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Barbara

Kugel

Account Name:

Barbara Kugel

Home:

Street:

.

Work:

City:

Rimrock

CBR:

State:

ΑZ

Zip: 86335

<u>is:</u>

Utility Company.

Montezuma ** Rimrock Water Company, L.L.C.

Division:

Water

Contact Name:

Contact Phone:

Nature of Complaint:

Customer against rate increase because of quality of water which is cloudy and has been shown to be bad for her indoor plants and pets.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed.

End of Comments

Date Completed: 9/1/2011

Opinion No. 2011 - 98586

Arizona Corporation Commission DOCKETED

SEP 1 2011

DOCKETED BY